

Memorandum

To: Valued Clients

From: Sherri L. Kopko
Director, Diagnostic Operations

Date: April 12, 2016

In an effort to ensure high quality and accurate results, effective immediately ITxM Diagnostics is requiring that all platelet aggregation testing be received within our laboratory no later than 3 hours from the patient draw time. This will allow adequate time for specimen processing so that testing within the mandatory 4 hour timeline may occur. Because platelets are only viable for a short time following sample collection, all testing must be completed by 4 hours. This standard is a requirement by all CAP accredited laboratory facilities and one that we will enforce. Specimens received beyond 3 hours from draw time may be cancelled, so we stress the importance of timely receipt to our laboratory. We will work and cooperate with you and your facility to ensure that everything is being done to prevent any delays in specimen draw, transportation and testing. Please feel free to contact us with your questions and concerns. We look forward to continuing to provide the highest quality platelet aggregation testing services to you and your patients as the regional leader in this field.